# MFOA: What Have We Done for You Lately?

**2017 Annual Conference** 

An Ensemble Cast of MFOA Staff



### JANET JACKSON ASKS...







# Agenda

- What we do
- 2017 and beyond
  - Policy
  - Education and Training
  - Member Services/Outreach
  - ONE Investment program
  - Questions





#### What We Do

Policy

**Education and Training** 

Outreach and Member Service

**Investment Pooling** 

Responsible Stewardship





# **Changing Face of MFOA**

- Staff has grown
- More highly qualified staff
- More experienced
- Able to undertake more work and more sophisticated analyses





# Policy





# MFOA Policy: 2017 and beyond

Builds capacity and champions members' perspectives on municipal finance issues through:

- Research and Analysis
  - Contribute to informed discussions
- Sector Engagement
  - Share information, connect and advise members
- Government Relations
  - Engage the government and other organizations publicly and behind the scenes





#### Research

- Enhanced capabilities support MFOA deliverables
- Current research question:
  - •How can MFOA better address the Ontario municipal sector's needs in asset management?
- Future avenue for exploration:
  - The sustainability of small water/wastewater systems





#### **Government Relations**

#### Front of house (submissions/reports)

- Provincial pre-budget
- Proposed development charge exemption on second units in new homes
- Asset Retirement Obligation (PSAB) exposure draft by the MFOA Accounting and Financial Reporting Committee
- Proposed AM Planning Regulation
- Municipal Reporting Burden
- Fall 2017 legislative update





#### **Government Relations con't**

#### Backstage

MFOA participated in meetings with\*

AMONTario	MOTCS
AMO	MPAC
AMCTO	OGRA
FCM	OMERS
IMFG	OMTRA
MOF	ORSTT
MOH	Payments Canada
MMA	WaterTap

<sup>\*</sup> Among other acronyms





# **Policy Projects**

- In addition to answering enquiries and connecting members, policy worked on a number of projects.
- How members continue to be involved
  - Project Steering Committees and Advisory Panels
  - Committee on Accounting and Financial Reporting
  - Volunteering as case studies
  - New: Research Committee

Interested in being involved? Let Policy staff know!





### **AMP It Up**

- 93 municipalities with populations under 20,000
- Consultants worked directly with municipalities
- Review of existing AM
- On-site and/or distance advice on next steps
- Follow up advice and support





# AM Self Assessment Tool (SAT) and Guide

- Pilot complete
- Improvements to streamline and facilitate quick completion
- Complete all assets at the same time
- SAT access to multiple staff with controlled access
- Guide is linked to questions

										1. Is there one comprehensive asset register
Road B&C Wat WWat SWat Waste Facil Veh Land Other						e Fac	l Veh	Land	Other	* An example of an asset attribute would be an asset identification number
•	0		0	0		0	0	0	•	No asset database kept
0	•		0	0		0	0	0		Several asset registers with no connected asset attributes*
0	0	•	0	0	$\odot$	•	0	•		Several asset registers but with connecting asset attributes*
0	0	0	•	0		0	•	0		Two to three asset registers with connecting asset attributes*
0	0		0	•	•	0	0	0		One comprehensive asset register  TOA



# AM - Communities of Practice

- Guide to AM Communities of Practice
  - Provides practical recommendations for the development of AM Communities of Practice
  - Completed
  - To be published soon on the MFOA website
- Case studies
  - Showcasing examples of AM communities of practice in Ontario
  - Target completion: 2018





# **AM - Strategic AM Policies**

- MFOA is working with a consultant to develop templates that meet the requirements set out in the prototype AM regulation.
- The templates are being tested by 10 volunteer municipalities of varying sizes and locations.
- Final generic templates, tailored policies, case studies, and a manual will be available for free on the MFOA website for member municipalities.
- Target Completion: 2 months after the regulation is released





## AM - Webpage

- MFOA will be working with AMONTario to develop and maintain a curated webpage of carefully selected AM resources.
- It is anticipated that the resources will be accompanied by short commentaries to help municipalities locate the information they need on a timely basis.
- Target completion: Early days of the project





### Temporary Municipal Finance Professional

- A program to link qualified municipal finance professionals with municipalities looking to fill financial positions on a part-time or temporary basis.
- Retiring soon and interested in joining our pool of candidates? Contact us.
- Target completion: Look for links on the MFOA website in 2018





### Role of the Treasurer – Update

- "Serving to Your Potential Enhancing Strategic Influence in the Treasurer's Office" has been a popular resource for members since 2009.
- MFOA is currently updating the document to reflect the new realities of municipal treasurers and other financial officers.
- Stay tuned for its release.





# Property Tax Monograph - Update

- "Property Taxation in Ontario: A Guide for Municipalities" serves as a primer and high level introduction to property taxation in Ontario.
- A lot has changed since its publication in 2012
- Target completion: 2018





## **Pipeline**

- Integrated long-term financial planning template
- 3-year Policy strategy
- Refresh of policy on the website

#### Ideas for the future:

- Suite of financial policies every municipality should have
- Virtual Library revamp
  - Other ideas? Let us know by contacting us. If you are interested in more hands on involvement, consider joining MFOA's new Research Committee.





# Education & Training eLearning: Municipal Finance 101



# **Education & Training**

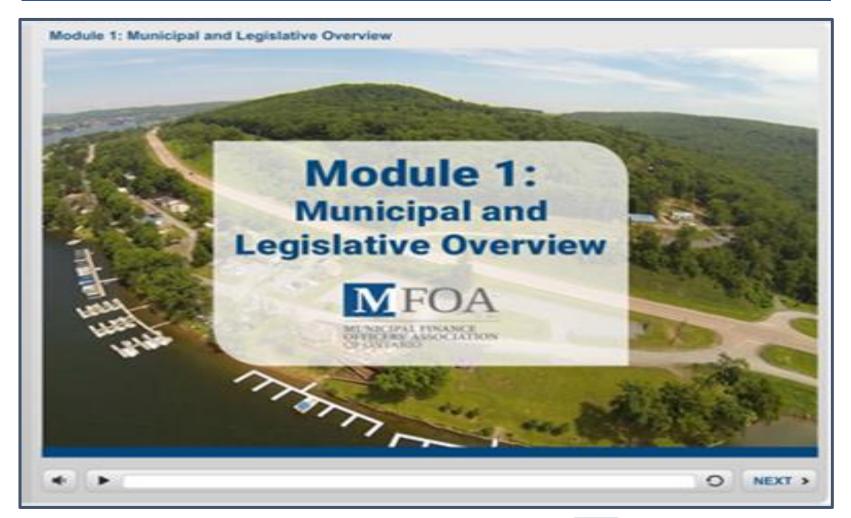
#### **MFOA offers:**

- Wide range of relevant topics to meet the diverse needs of our members
- In person courses and workshops, live and on-demand webinars, live stream workshops, NEW - live stream for our Annual conference
- Topics are prioritized based on your input
- COMING SOON! E-Learning: learn at your own pace from your computer at a time and location that is convenient for you!





# **E-Learning**







#### **Benefits**

#### **Staff**

- Learn at your own pace
- Personalized learning plan
- Flexible around your schedule
- Save on travel time

#### **Municipality**

- Onboard training readily available for new/existing staff
- Time savings
- Eliminate travel and accommodation costs





#### **Features**

- Pre and post tests to help measure your learning
- Interactive activities
- Responsive design
- Intuitive navigation
- Multiple learning channels
- Practice and feedback



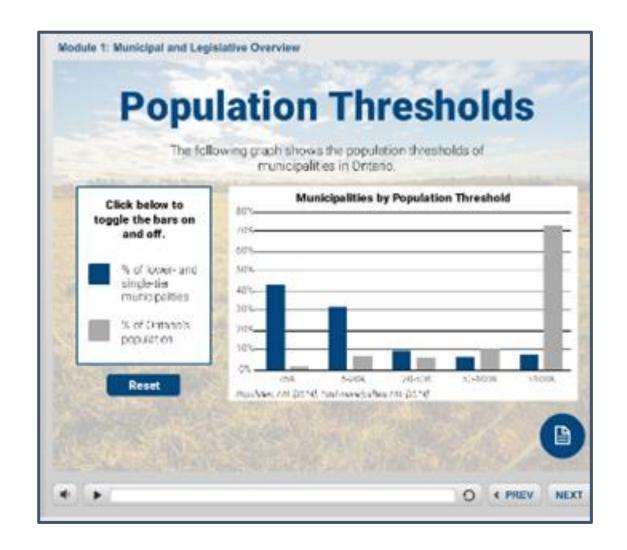






















# Member Services & Outreach





#### **Member Services & Outreach**

MFOA's reason for being is to serve you, our members:

- to provide information, resources and training to benefit you
- to participate on provincial-municipal committees and consultation processes and advocate on your behalf
- to understand your needs, challenges and priorities so we can best help you





#### **Member Services & Outreach**

- MFOA is doing some things well, and can do some things better
- Hired Redbrick, a communications consulting company, to help us do a better job, so we can serve you better
- 5-minute member survey

#### **RESULT:**

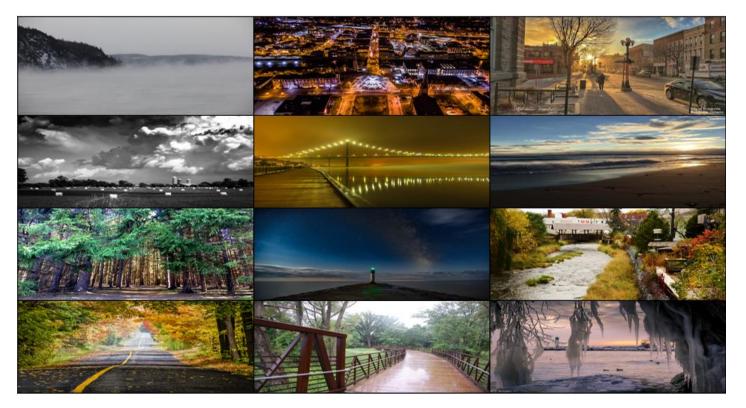
- targeted information, initiatives and training that is most relevant for you
- Help us, help you!





# Membership Engagement

• I • My Municipality photo contest







# ONE Investment

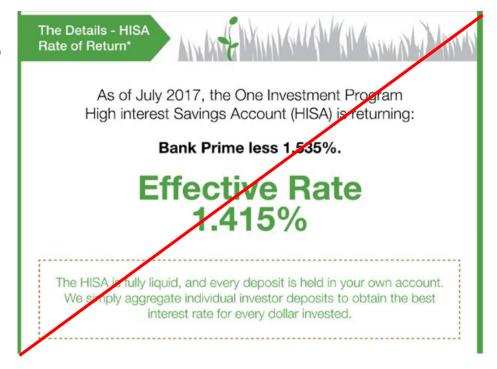




#### **ONE Investment**

• Impact of legislative changes – Prudent Investor

HISA NEW - 1.665% as of October 1, 2017







#### MFOA ASKS...



# Questions?

In It To Win It Contest Enter Code: MFOA4U



